


GENERAL INFORMATION FOR HEROES


Welcome to the FIS Nordic World Ski Championships!

Thank you for being part of the volunteer team.

You are the heart of this event. Your commitment and energy make it possible to create an unforgettable championship and deliver *Memories for Life*.

If you have any questions:

 heroes@falun2027.com

 Or contact your team leader


We are excited to have you with us!


QUICK INFO

 heroes@falun2027.com

 Accreditation must be worn at all times

 One meal per shift

 Free volunteer parking

 Volunteer Centre: Old entrance, Sports Hall

VOLUNTEER CLOTHING

- Wear your own outdoor clothing suitable for the weather.
- You will receive a beanie when collecting your accreditation.
- If you already received a beanie in November, please use that one.
- New beanies are distributed to new Heroes.
- A Heroes vest will be provided by your team leader during your shift.

Questions about clothing:

 heroes@falun2027.com

VOLUNTEER PARKING

- Free parking at Lugnet Upper Secondary School (Thu–Sun).
- No permit required.
- If full, parking attendants will guide you to another location.


Volunteers at the ski Jumping hill – two options:

- The parking spaces at Kårestugan are available to those in leadership roles – function leaders, group leaders, or section leaders (limited number of parking spaces).
- Park at Lugnetskolan and take the funicular railway up to the Ski Jumping hill.


FUNICULAR OPENING HOURS

Preliminary opening hours:

Wednesday 25 February

 07.00–19.00


Thursday 26 February

 06.00–19.00


Friday 27 February

 06:00–19:00

Saturday 28 February

 06:00–19:00

Sunday 1 March


 06:00–19:00


VOLUNTEER MEALS

You are entitled to one meal per scheduled shift.


Meal schedule:


Friday 20 February

 12:00–13:00


 WSC Office, ground floor

Saturday 21 February

 12:00–13:00



 WSC Office, ground floor

Sunday 22 February



 12:30–13:30

 Media Tent



Monday 23 February

 12:30–13:30
 Media Tent



Tuesday 24 February

 12:30–13:30
 Media Tent



Wednesday 25 February

 12:30–13:30
 Media Tent



Thursday 26 February

 11:30–13:30
 Sports Hall, Hall D



Friday 27 February

 11:00–14:30
 Sports Hall, Hall D

Saturday 28 February

 11:00–14:30
 Sports Hall, Hall D

Sunday 1 March

 11:00–14:30
 Sports Hall, Hall D

Meals are ordered based on your registered shifts in Axaco.

If you requested a special diet, please collect that specific meal.

Questions about meals:

 heroes@falun2027.com

Break timing: contact your team leader.

You who eat outside the restaurant's opening hours will receive your meal box at the Heroes Center. Except on Saturday, February 28. On that day, you will instead eat at the same location as the restaurant, i.e., in Hall D.




VOLUNTEER CENTRE

The Volunteer Centre provides:


- General information
- Support with the Heroes of Falun app
- Support with Axaco
- Accreditation pick-up

Location:


 Old entrance, Sports Hall

Opening hours:


Sunday 22 February

 12:00–18:00


Monday 23 February

 10:00–14:00


Tuesday 24 February

 06:00–14:00


Wednesday 25 February

 06:00–18:00


Thursday 26 February

 06:00–20:00


Friday 27 February

 06:00–18:00

Saturday 28 February

 06:00–18:00

Sunday 1 March

 06:00–17:00

ACCREDITATION

- Collect your accreditation at the Volunteer Centre.
 - Wear it at all times inside the event area.
 - It grants access to your authorised zones.
 - Accreditation must be worn at all times in the arena.
 - When you are not on duty, you are welcome to attend as a **spectator**.
 - You need to present valid identification when collecting your accreditation
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VOLUNTEER TOILETS

- Assigned by your team leader.
- Located near your work areas.

If you do not have access to work facilities:

- Use the toilets in front of the WSC office at the First Camp service building (open during daytime).



WEBSITE & SOCIAL MEDIA

Falun2027.com

@falun2027

Instagram | Facebook | YouTube | LinkedIn

Beyondskiing.com




PRESS & MEDIA

If approached by media:

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